



**Maxrich  
Group LTD**

# **TRADING CONDITIONS**

**November 2025**

---

## TYPES OF TRADING ACCOUNTS

No matter what your goals are, Maxrich Group has an account that will suit your investment style and needs.

BASIC		PREMIUM	
\$50		\$300	
Min Lot:	0.01	Min Lot:	0.01
Max Lot	1	Max Lot	10**
Max Open Lot:	3 Lot	Max Open Lot:	Tier 1: 30 Lot
Spread:	Start from 2		Tier 2: 50 Lot
Swap:	Charged		Tier 3: 100 Lot
Commission	Free	Spread:	Start from 0.8
Leverage	1 : 500	Swap:	Charged
Minimum PO, TP & SL	Forex: 2 Points (4 Digits)	Commission	\$1/0.1 lot
	Index: 10 Points	Leverage	1 : 200
	Crude Oil: 1 Point	Minimum PO, TP & SL	Forex: 2 Points (4 Digits)
Trading Product	29		Index: 10 Points
Symbol Suffix	_MRG		Crude Oil: 1 Point
		Trading Product	29
		Symbol Suffix	-

  

SHARIA		INFINITE	
\$3,000		\$50,000	
Min Lot:	0.1	Min Lot:	0.1
Max Lot	20**	Max Lot	20**
Max Open Lot:	Tier 1: 30 Lot	Max Open Lot:	Tier 1: 30 Lot
	Tier 2: 50 Lot		Tier 2: 50 Lot
	Tier 3: 100 Lot		Tier 3: 100 Lot
Spread:	Start from 0.8	Spread:	Start from 0.8
Swap:	No Swap	Swap:	No Swap
Commission	\$2/0.1 lot	Commission	\$1.5/0.1 lot
Leverage	1 : 200	Leverage	1 : 200
Minimum PO, TP & SL	Forex: 2 Points (4 Digits)	Minimum PO, TP & SL	Forex: 2 Points (4 Digits)
	Index: 10 Points		Index: 10 Points
	Crude Oil: 1 Point		Crude Oil: 1 Point
Trading Product	29	Trading Product	29
Symbol Suffix	-	Symbol Suffix	-

\*\* See detail in TRADING INSTRUMENTS page 10

## PRODUCTS OVERVIEW

The type of trading instruments we are offering (buy or sell) from micro account size.

A mini trading account involves using a trading lot that is one-tenth the size of the standard lot of 100,000 units.

Example :

- In a micro lot, one point of a currency pair based in U.S. dollars is equal to \$0.1, compared to \$1 for mini lot trade or \$10 for a standard-lot trade.
- Pending Order (PO), TP & SL,

### 1. Forex

Sell Limit : XAUUSD | PO:1575.00 . TP:1574.80 . SL:1575.20  
 Buy Stop : EURUSD | PO:1.10020 . TP:1.10040 . SL:1.10000  
 Sell Stop : GBPJPY | PO:141.000 . TP:140.980 . SL:141.020

### 2. Index & Oil

Sell Stop : NQ100 | PO:9020.00 . TP:9019.00 . SL:9021.00  
 Buy Limit : DJ30 | PO:28000 . TP:28010 . SL:27900  
 Sell Stop : CL (Oil) | PO:55.00 . TP:54.99 . SL:55.01

**\*Please be aware that due to local legislation we cannot accept retail clients from United States.**

Our trading instruments are available as follows:

### ► **Forex**

Forex Trading involves buying and/ or selling one foreign currency against another. It is a market with a daily turnover of over 4 Trillion dollars and is available for you to take advantage of 24 hours a day.

### ► **CFD's Stock Indices**

Contracts for Difference (CFDs) are specialized and popular Over The Counter (OTC) financial products that allow you to easily take broad market positions in a variety of different financial markets. Maxrich Group offers several stock indices allowing traders to trade their opinion of the US.

### ► **Commodities**

Maxrich Group offers spot contracts in commodities Gold (LLG) and Crude Oil (WTI) through MetaTrader 4 platform.

## MARGIN DEPOSIT

In order to open live account with Maxrich Group, you need to deposit amount of money. Minimum deposit is \$50 for basic account, \$300 for Premium Account, \$3,000 for Sharia Account (forex no-swap), and \$50,000 for Infinite Account (free swap & VIP account number).

### Important Notice:

Deposit processing typically takes up to 15 minutes or is completed based on queue order. Processing times may exceed 15 minutes during bank offline periods or on Mondays. To avoid delays, it is recommended to perform top-ups and withdrawals while the bank is online and/or before the trading hour stops.

## BUSINESS MODEL

Maxrich Group does not intervene in the execution of your trades. Using straight through processing, your trades are directed and executed at market prices and prevailing conditions provided by our tier 1 liquidity providers.

## BID / ASK SPREADS

The bid and ask price of a trading instruments on your trading platform is the price from our liquidity providers. Under abnormal market conditions such as just before and just after releases of key economic figures, during periods of volatile market conditions or at illiquid times, e.g. market opening, early Asian time zone, late New York time zone, during value date change, spreads may be wider.

## ORDER EXECUTIONS

All market standard order types are available, i.e. Market, Limit and Stops. Trailing Stops, where the Stop level moves in line with the market price, are supported for all Stop order types.

All Stop and Limit orders can be placed as either:

- Day Order – automatically expires at the end of the giving business day.
- Good till Cancelled (GTC) – order stays open until cancelled or when filled.

### **Market Order Execution**

The primary method used to execute a trade on a Maxrich Group platform is to trade by “Market Execution”.

Your orders are always filled at the current available price within our Liquidity for the given amount, but please be aware it can result in a slippage.

Under abnormal market conditions such as just before and just after releases of key economic figures, during periods of volatile market conditions, or at illiquid times, your trades might be not executed at all (off-quote) due volume unavailability within our Liquidity.

### **Automatic Order Fill**

The vast majority of orders placed with Maxrich Group are filled automatically within liquidity prices without any manual intervention from the dealing desk.

## **LIMIT / STOP ORDER**

Limit Orders for Forex and Gold is 20 point (the last digit in bid/ask price number).  
For Index and Crude Oil as follows :

Dow Jones : 10 point  
Nasdaq : 100 point  
S&P : 100 point  
Crude Oil : 1 point

All pending orders (Limit Buy, Limit Sell, Sell Stop, Buy Stop, Stop Loss and Take Profit) will be executed by market price. The confirmation of all pending orders will be as follows.

- The same as the client's requested price,
- Above the client's requested price, or
- Below the client's requested price

### **Important Notice:**

In special circumstances such as high volatility market before or after news releases, when a transaction takes place based on a WRONG QUOTATION e.g incorrect price, Maxrich Group has the right to make a Correction / Revoke the transaction depending on the market price at that point.

## SPREAD AND HOW IT AFFECTS YOUR TAKE PROFIT AND STOP LOSS

Let's take an example,

EUR/USD - sell @ 1.2700

Take profit : 1.2600

Stop loss : 1.2750

If you see on the chart EURUSD reached 1.2600 (take profit for the short position) but the trade did not close, remember it is due to the market spread. The price on the charts is the bid and not the ask. In order for the take profit at 1.2600 to be triggered, Euro-Dollar must reach 1.2600 + the spread. For the stop loss to be triggered, the price must reach 1.2750 + the spread.

If the spread is 2 points, the take profit for the short trade would be 1.2602 and stop loss would spring into action when the price reaches 1.2752. Now, what will happen when the spread widens by +10 points? The price would need to reach 1.2610 for the take profit to kick in and to be stopped out, the price must reach 1.2760, which are ten points above the set stop loss.

**If traders still not sure why their Take Profit or Stop Loss levels are taken or not taken prior to their setting, do not hesitate to contact us via email to [support@mrg.ltd](mailto:support@mrg.ltd)**

**We would gladly to reply you with journal report and history of price tick from our server.**

## INTEREST / SWAP

A interest / swap rate is defined as an overnight or rollover interest (that is earned or paid) for holding positions overnight in foreign exchange trading. Each trading instrument has its own swap charge and measured by volume used.

The interest / swap rates are subject to change depending on the fluctuation of the key interest rates of the countries. Interest rates / swap is calculated daily at New York market close, and triple the amount on Wednesdays to make up for Saturday and Sunday when there is no trading.

## LEVERAGE

A major benefit to the FX market is that it offers some of the highest leverage (lowest margin) of any financial product.

This means that you have the ability to trade in global FX markets which normally you cannot do in the other financial such as stocks and bonds.

Maxrich Group offers 2 kinds of leverage.

Leverage 1 : 200 is available for Premium, Sharia, & Infinite Account, while leverage 1 : 500 is available only for Basic account.

## TRADE SIZES

The minimum trading size per transaction is 0.01 lot for all trading instruments that we are offering, the maximum trading sizes is 30 lot per click.

Please read account specifications or ask our representative for more details.

## MAX OPEN LOT

The lot prevention system only counts one side, either buy or sell. Once one side reaches the maximum lot limit, no additional positions can be opened on that side.

**For Basic account type: 3 max open lots**

**For Premium, Syariah, & Infinite account types:**

Tier 1: Balance below \$500,000 → 30 max open lots

Tier 2: Balance above \$500,000 and below \$1,000,000 → 50 max open lots

Tier 3: Balance above \$1,000,000 → 100 max open lots

**Example (Maximum quota: 50 lots):**

**1. Total Buy 30 – Total Sell 30**

The trader can still open up to 20 lots on either buy or sell side.

**2. Total Buy 30 – Total Sell 20**

The trader can open up to 20 lots on the buy side or 30 lots on the sell side.

**Example 1:**

Suppose the trader opens an additional 20 lot buy position, bringing the total to 50 lots (Buy) and 30 lots (Sell).

The trader can still open an additional 20 lot sell position for locking purposes.

After that, no further positions can be opened.

## NET POSITIONS / LIFO

When netting open positions, Maxrich Group uses LIFO rules, which means the last position you open is the first position to be closed.

This particularly affect in condition when your equity is not sufficient enough to holding overnight position.

## HEDGING

In such cases Hedging / Locking where there are two opposite trading positions on the same currency pair, the margin requirement for each position is calculated to be 50% of normal margin requirement

Example :

Buy 0,1 lot EUR/JPY

Sell 0,1 lot EUR/JPY

Normally, the margin requirement for both position is \$100, but in this hedging case both positions margin requirement were \$50.

## MARGIN CALL

Maxrich Group Metatrader 4 will trigger a margin call when your account Margin Level reaches 100%. The margin level can be found on the Trade tab in the Maxrich Group Metatrader 4 terminal.

Order /	Time	Type	Size	Symbol	Price
Balance: 716.47 USD Equity: 820.17 Margin: 75.00 Free margin: 745.17 Margin level: 1093.56%					

## STOP OUT (AUTO-CUT) LEVEL

Whenever your margin level reaches 30%, the Maxrich Group Metatrader 4 will automatically close all of your trades to avoid larger loss.



## ROLL-OVER FEE

For “Sharia & Infinite” account, there is a roll-over fee for each existing open order (floating position) at the end of the month. The roll-over fee calculation for each existing open order is :

**SHARIA : Roll-over fee = (commission x lot) + (spread x lot x value per point)**  
**\*Commission fee : \$20 for each Lot**

### EXAMPLE:

Lot	(\$20 x lot) + (spread x lot x value per point)	Roll-Over Fee
Sell EURUSD @1.14556 ( 0.2 lot )	$(\$20 \times 0.2) + (0.8 \times 0.2 \times \$10)$	\$5.6
Sell GBPUSD @1.52662 ( 1 lot )	$(\$20 \times 1) + (0.8 \times 1 \times \$10)$	\$28
Buy XAUUSD @1.288.98 (1 lot)	$(\$20 \times 1) + (3 \times 1 \times \$10)$	\$50

**INFINITE : Roll-over fee = (commission x lot) + (spread x lot x value per point)**  
**\*Commission fee : \$15 for each Lot**

### EXAMPLE:

Lot	(\$15 x lot) + (spread x lot x value per point)	Roll-Over Fee
Sell EURUSD @1.14556 ( 0.2 lot )	$(\$15 \times 0.2) + (0.8 \times 0.2 \times \$10)$	\$4.6
Sell GBPUSD @1.52662 ( 1 lot )	$(\$15 \times 1) + (0.8 \times 1 \times \$10)$	\$23
Buy XAUUSD @1.288.98 (1 lot)	$(\$15 \times 1) + (3 \times 1 \times \$10)$	\$45

A roll-over fee will be imposed on the final working day of each month. It will be deducted from the available margin. In cases where the available margin is inadequate, the most recent order will be automatically closed until the margin is sufficient. To preempt such an occurrence, a top-up is necessary

## TRADING INSTRUMENTS

Contract specification for type of account : Premium

Leverage : 1 : 200

Product	Spread	Contract Size	Margin Requirement Premium (per 0.01 lot)	Max Lot Per Click
AUDJPY	Start from 1.5	\$100,000	\$5	5
AUDCAD	Start from 1.5	\$100,000	\$5	5
AUDCHF	Start from 1.5	\$100,000	\$5	5
AUDNZD	Start from 2.0	\$100,000	\$5	5
AUDUSD	Start from 0.8	\$100,000	\$5	10
CADJPY	Start from 1.5	\$100,000	\$5	5
CHFJPY	Start from 1.5	\$100,000	\$5	5
EURAUD	Start from 1.5	\$100,000	\$5	5
EURCAD	Start from 2.0	\$100,000	\$5	5
EURCHF	Start from 1.5	\$100,000	\$5	5
EURGBP	Start from 1.0	\$100,000	\$5	5
EURJPY	Start from 1.5	\$100,000	\$5	5
EURNZD	Start from 2.5	\$100,000	\$5	5
EURUSD	Start from 0.8	\$100,000	\$5	10
GBPAUD	Start from 2.5	\$100,000	\$5	5
GBPCAD	Start from 2.5	\$100,000	\$5	5
GBPJPY	Start from 2.0	\$100,000	\$5	5
GBPNZD	Start from 4.5	\$100,000	\$5	5
GBPUSD	Start from 0.8	\$100,000	\$5	10
NZDJPY	Start from 2.0	\$100,000	\$5	5
NZDUSD	Start from 0.8	\$100,000	\$5	10
USDCAD	Start from 0.8	\$100,000	\$5	10
USDCHF	Start from 0.8	\$100,000	\$5	10
USDJPY	Start from 0.8	\$100,000	\$5	10

\*Max lot can change at any time

## TRADING INSTRUMENTS

Contract specification for type of account : Sharia & Infinte

Leverage : 1 : 200

Product	Spread	Contract Size	Margin Requirement Sharia & Infinite (per 0.1 lot)	Max Lot Per Click
AUDJPY	Start from 1.5	\$100,000	\$50	5
AUDCAD	Start from 1.5	\$100,000	\$50	5
AUDCHF	Start from 1.5	\$100,000	\$50	5
AUDNZD	Start from 2.0	\$100,000	\$50	5
AUDUSD	Start from 0.8	\$100,000	\$50	20
CADJPY	Start from 1.5	\$100,000	\$50	5
CHFJPY	Start from 1.5	\$100,000	\$50	5
EURAUD	Start from 1.5	\$100,000	\$50	5
EURCAD	Start from 2.0	\$100,000	\$50	5
EURCHF	Start from 1.5	\$100,000	\$50	5
EURGBP	Start from 1.0	\$100,000	\$50	5
EURJPY	Start from 1.5	\$100,000	\$50	5
EURNZD	Start from 2.5	\$100,000	\$50	5
EURUSD	Start from 0.8	\$100,000	\$50	20
GBPAUD	Start from 2.5	\$100,000	\$50	5
GBPCAD	Start from 2.5	\$100,000	\$50	5
GBPJPY	Start from 2.0	\$100,000	\$50	5
GBPNZD	Start from 4.5	\$100,000	\$50	5
GBPUSD	Start from 0.8	\$100,000	\$50	20
NZDJPY	Start from 2.0	\$100,000	\$50	5
NZDUSD	Start from 0.8	\$100,000	\$50	20
USDCAD	Start from 0.8	\$100,000	\$50	20
USDCHF	Start from 0.8	\$100,000	\$50	20
USDJPY	Start from 0.8	\$100,000	\$50	20

\*Max lot can change at any time

Contract specification for type of account : Basic

Leverage : 1 : 500

Product	Spread	Contract Size	Margin Requirement Basic (Micro) (per 0.01 lot)	Max Lot Per Click
AUDJPY	Start from 2.5	\$100,000	\$2	1
AUDCAD	Start from 2.5	\$100,000	\$2	1
AUDCHF	Start from 3	\$100,000	\$2	1
AUDNZD	Start from 2.5	\$100,000	\$2	1
AUDUSD	Start from 1.5	\$100,000	\$2	1
CADJPY	Start from 3	\$100,000	\$2	1
CHFJPY	Start from 3	\$100,000	\$2	1
EURAUD	Start from 2.5	\$100,000	\$2	1
EURCAD	Start from 2.5	\$100,000	\$2	1
EURCHF	Start from 3	\$100,000	\$2	1
EURGBP	Start from 2.5	\$100,000	\$2	1
EURJPY	Start from 3	\$100,000	\$2	1
EURNZD	Start from 3	\$100,000	\$2	1
EURUSD	Start from 1.3	\$100,000	\$2	1
GBPAUD	Start from 3	\$100,000	\$2	1
GBPCAD	Start from 3	\$100,000	\$2	1
GBPJPY	Start from 3	\$100,000	\$2	1
GBPNZD	Start from 3	\$100,000	\$2	1
GBPUSD	Start from 1.5	\$100,000	\$2	1
NZDJPY	Start from 3	\$100,000	\$2	1
NZDUSD	Start from 1.5	\$100,000	\$2	1
USDCAD	Start from 1.3	\$100,000	\$2	1
USDCHF	Start from 1.5	\$100,000	\$2	1
USDJPY	Start from 1.3	\$100,000	\$2	1

\*Max lot can change at any time

## COMMODITIES

\*this specifications are based on leverage 1 : 200 for Premium, Sharia, and Infinite account |  
1 : 500 for Basic account

Commodities	Symbol	Contract Size	Spread		Margin Requirement			Max Lot Per Click		
			Premium, Sharia, Infinite	Basic	Sharia & Infinite (per 0.1 lot)	Premium (per 0.01 lot)	Basic (per 0.01 lot)	Premium	Sharia & Infinite	Basic
Gold (LLG)	XAUUSD	100 troy ounce	Start from 3	Start from 4	\$50	\$5	\$2	10 lot	20 lot	1 lot

\*Max lot can change at any time

## COMMODITIES ROLLING

\*this specifications are based on leverage 1 : 200 for Premium, Sharia, and Infinite account |  
1 : 500 for Basic account

Commodities	Symbol	Contract Size	Spread		Margin Requirement			Max Lot Per Click		
			Premium, Sharia, Infinite	Basic	Sharia & Infinite (per 0.1 lot)	Premium (per 0.01 lot)	Basic (per 0.01 lot)	Premium	Sharia & Infinite	Basic
Crude Oil	CL.R	1000 barrels	Start from 5	Start from 5	\$100	\$10	\$10	10 lot	20 lot	1 lot

\*Max lot can change at any time

## STOCK INDICES ROLLING

\*this specifications are based on leverage 1 : 200 for Premium, Sharia, and Infinite account |  
1 : 500 for Basic account

Commodities	Symbol	Contract Size	Spread	Margin Requirement			Max Lot Per Click		
				Sharia & Infinite (per 0.1 lot)	Premium (per 0.01 lot)	Basic (per 0.01 lot)	Premium	Sharia & Infinite	Basic
Nasdaq / US	NQ100.R	20	2.00	\$100	\$10	\$10	10 lot	20 lot	1 lot
S&P 500 / US	SP500.R	20	1.00	\$100	\$10	\$10	10 lot	20 lot	1 lot
Dow Jones / US	DJ30.R	10	10	\$100	\$10	\$10	10 lot	20 lot	1 lot

\*Max lot can change at any time

**Provisions for adjustment due to a change of contract are as follows:**

When the old contract expires, all positions that are still open will be automatically extended to the next contract.

Positions that are still open on the day of the contract change will be recorded at the original price and the closing price used is the opening price of the new contract. Adjustments to customer equity will be calculated from the difference between the closing price of profit/loss based on the closing price of the old contract and the profit/loss based on new contract price.

Contracts are not calculated as profit or loss but are adjusted accordingly. It will be deducted from the available margin. In cases where the available margin is inadequate, the most recent order will be automatically closed until the margin is sufficient. To preempt such an occurrence, a top-up is necessary.

The amount of the adjustment that occurs is as follows:

Example:

1. **Open position buy NQ100.R 0.1 lot at price 15147**  
The closing price of the old contract is 15624.00/15626.00  
New contract price 15609.50/15611.50

Then the equity adjustment is as follows:

Difference (Profit/loss based on the closing price of the old contract – profit/loss based on new contract price) - commission

Profit/loss based on the closing price of the old contract:

$$(15624.00 - 15147.00) \times 0.1 \times 20 = \$954.00$$

Profit/loss based on new contract price:

$$(15609.50 - 15147.00) \times 0.1 \times 20 = \$925.00$$

$$(\$954.00 - \$925.00) - \$1 = \$28$$

$$\text{Adjustment} = \$28$$

2. **Open position sell NQ100.R 0.1 lot at price 16185.00**  
The closing price of the old contract is 15624.00/15626.00  
New contract price 15609.50/15611.50

Then the equity adjustment is as follows:

Difference (Profit/loss based on the closing price of the old contract – profit/loss based on new contract price) - commission

Profit/loss based on the closing price of the old contract:

$$(15626.00 - 16185.00) \times 0.1 \times 20 = \$1,118.00$$

Profit/loss based on new contract price:

$$(15611.50 - 16185.00) \times 0.1 \times 20 = \$1,147.00$$

$$(\$1,118.00 - \$1,147.00) - \$1 = -\$30$$

## TRADING HOURS

### ► Forex

#### Summer (DST ON)

Trading day	Metatrader time, GMT +1
Monday - Thursday	00:05 - 24.00 *with maintenance break from 00:00 - 00:05
Friday	00:05 - 23:55

#### Winter (DST OFF)

Trading day	Metatrader time, GMT +2
Monday - Thursday	00:05 - 24.00 *with maintenance break from 00:00 - 00:05
Friday	00:05 - 23:55

### ► LLG (Gold)

#### Summer (DST ON)

Trading day	Time (Metatrader time, GMT +1)
Monday - Friday	01:00 - 23:33 - *with maintenance break from 23:33 to 01:00

#### Winter (DST OFF)

Trading day	Time (Metatrader time, GMT +2)
Monday - Friday	01:00 - 23:33 - *with maintenance break from 23:33 to 01:00



## US Stock Indices

### Summer (DST ON)

Trading day	Time (Metatrader time, GMT +1)
Monday - Friday	01:05 - 22:55 - *with maintenance break from 22:55 to 01:05

### Winter (DST OFF)

Trading day	Time (Metatrader time, GMT +2)
Monday - Friday	01:05 - 22:55 - *with maintenance break from 22:55 to 01:05

## Crude Oil (WTI)

### Summer (DST ON)

Trading day	Time (Metatrader time, GMT +1)
Monday - Friday	01:05 - 22:55 - *with maintenance break from 22:55 to 01:05

### Winter (DST OFF)

Trading day	Time (Metatrader time, GMT +2)
Monday - Friday	01:05 - 22:55 - *with maintenance break from 22:55 to 01:05

## TRADING HISTORY ARCHIVING POLICY

In accordance with Company Policy, trading accounts that remain inactive for a continuous period exceeding **six (6) months** shall be subject to archiving.

### **Upon archiving:**

Comprehensive trading history records shall no longer be accessible; however, a summary of trading activity will be preserved.

Internal transfer transactions shall remain permissible.

### **Prevention of Archiving:**

To mitigate the risk of archiving, clients are required to ensure a minimum of **one (1) executed trade** within every **six (6) month period**.

## **SPECIAL MARKET CONDITIONS AND FORCE MAJEURE**

Maxrich Group's is entitled, in its reasonable professional opinion, to determine that an emergency or exceptional market condition exists. Such conditions include the suspension or closure of any market, the abandonment or failure of any event to which Maxrich Group's relates its quotes or the occurrence of an excessive movement in the level of any trade and/or underlying market or Maxrich Group's reasonable anticipation of the occurrence of such a movement.

However, Maxrich Group's shall use its best endeavors to remedy errors and defects which are reproducible in the standard services of Maxrich Group.

### **1. PRICES ARE STOPPED / SERVERS DOWN**

In exceptional market condition or force majeure exists e.g prices are stopped/freezing or servers down, Maxrich Group will only accept liquidation of orders.

Client must send us request of liquidation to [support@mrg.ltd](mailto:support@mrg.ltd) using format as below:

- Name :
- Email :
- Account number :

The liquidation price will be taken from current price source of our liquidity provider (SAXO Bank & FORTREES).

Additional notice :

When prices are freezing no more than 8 minutes, the last prices before freezing are used as the price of liquidation.

When price are freezing more than 8 minutes, the price of liquidation will be taken from our backup liquidity provider (Saxo Bank or FORTREES).

Any running positions which have not received request of liquidation will still running prior the current market prices.

When prices are stopped / servers down, all kind of pending orders and new orders will be considered as canceled orders. However, any floating positions which have TP / SL would still running and executed prior to the TP / SL.

### **2. WRONG QUOTES / INCORRECT PRICE QUOTE**

When a transaction takes place based on a WRONG QUOTATION e.g incorrect price, Maxrich Group has the right to make a Correction / Revoke the transaction depending on the market price at that point.

### 3. ARBITRAGE TRADING

MRG does not allow arbitrage trading. Arbitrage trading considered as an exploit, violation of trading law and will be unfair to the other clients. Therefore, arbitrage trading is strictly prohibited. MRG has the rights to revoke the arbitrage transactions and/or extent to ban clients who have done arbitrage trading.

The Parties fully understands that the trade orders and trade details are generated by the program and not by Maxrich Group. Maxrich Group shall not be responsible for any error or malfunction of the program including mechanical or communication line failure, system errors, price error, freezing price, data failure or any causes beyond its control. Client acknowledges that any orders which has been executed during these conditions will be considered as void.

Maxrich Group's shall not in any circumstance be liable for any indirect or consequential loss, including any loss of profits, loss of goodwill or loss of profit opportunity.

The Parties agree that the limitations on liability contained in this clause have been subject to commercial negotiation and are fair and reasonable having regard to the circumstances which are, or ought reasonably to be, known or in the Parties' contemplation of this trading conditions

**Please do not hesitate to contact us if traders have any questions or complains.  
We will gladly to reply with Journal Report and Price Tick history from our server.  
Contact us at [support@mrg.ltd](mailto:support@mrg.ltd)**

**This Agreement constitutes the entire agreement between the Parties and supersedes any prior agreement, understanding or arrangement between the Parties relating to the subject matter of this Agreement.**